

Requirements for My Health Learning via Non-Health Device (MHL)

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My Health Learning (MHL) can be accessed via a standard Internet browser that can access the Internet. No client-side installation is required.

In general, most modern Operating Systems and browsers will be able to access the MHL application.

Web Browsers

You can access MHL via the following standard browsers below:

- Internet Explorer 11 and Google Chrome (recommended)
- Firefox 3.x or higher (up to v19 tested)
- Safari 2.x or higher

Trusted URL Site:

It is recommended that the following trusted sites are added to your internet setting to optimise the use of MHL:

- <http://myhealthlearning.health.nsw.gov.au>.

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Computer and Browser Settings

Please check that these settings are in order before attempting courses in MHL

- Pop-Ups

Please check to make sure that your browser allows for Pop-Ups to occur. If this is not set it may interfere with the courses completing correctly.

- Clear Browsing History

Please clear your browsers history as previous stored history may interfere with courses completing correctly.

- Flash Player

Please make sure the device you are using allows for Flash and is up to date, as some courses may require the use of Flash Player.

- Microsoft Office and PDF Reader

Please have an MS Office and PDF Reader installed as some links within the courses open documents that provide further information.

- Video Player

Please ensure that your device video player is up to date and working.

- Course Description

Please ensure you read the course description before starting the course and any further instructions contained within, as these may contain information regarding the correct completion of the course.

















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Systems Check within My Health Learning (MHL)

Upon clicking the Play button to launch a course, a window may open with the following checks.

(Example Appearance)

Description	Icons	Status	Details
Browser Check	 	Good Caution	You are using {>IE .../Google Chrome.../Firefox .../Safari ...} which is supported. You are using {<IE .../Google Chrome.../Firefox .../Safari ...} which is not supported. If you cannot upgrade/install your browser please contact the SWSD on 1300 28 55 33.
<u>Popup Blocker Check</u>	 	Good Caution	Popups are enabled and working. Popups are blocked. Please enable/allow.
Flash Check	 	Good Caution	You have Flash {>...} which is supported. You have Flash {<...} which is not supported. If you cannot upgrade/install Flash please contact the SWSD on 1300 28 55 33.
<u>JavaScript Check</u>	 	Good Caution	Your JavaScript is enabled. Your JavaScript is not enabled.
<u>Cookie Check</u>	 	Good Caution	Your cookies are enabled. Your cookies are not enabled.
<u>Ajax Enabled</u>	 	Good Caution	Ajax functionality is enabled. Ajax functionality is not enabled.
Adobe Acrobat Plug-in	 	Good Caution	You have the Acrobat Reader {...} plug-in installed. You are using Acrobat Reader {<.....}. If you cannot upgrade/install Acrobat Reader please contact the SWSD on 1300 28 55 33.
Screen Size		Info	Your screen size is {.....}.
Platform		Info	Your operating System is {.....}.