



Program

# Optimising Organisational Learning with GenAI

**When:**

Thursday 29 May 2025  
9:30am – 12:30pm



This virtual forum is designed to empower healthcare professionals with strategies to optimise organisational learning and development. Explore how Generative AI (GenAI) can transform organisational learning by enhancing communication, boosting efficiency, automating content creation, and improving engagement and skill acquisition in the workplace.

[Read more about the speakers](#)

| Time         | Session title  | Speaker  |
|--------------|--|--|
| 9.30–9.40am  | Introduction   | <b>Lucinda Matheson</b><br><i>Senior Program Manager,<br/>Professional Practice Education,<br/>Rural, Remote and Allied Health, HETI</i> |
|              | Acknowledgement of Country   | <b>Brenda Holt</b><br><i>Aboriginal Cultural Adviser/<br/>Aboriginal Health Educator, HETI</i>   |
|              | Welcome and Forum Opening  | <b>Annette Solman</b><br><i>Chief Executive, HETI</i>  |
| 9.40–10:00am | <b>Basics of GenAI</b><br>We commence the presentations with the basics of GenAI and why it's important in the healthcare setting. | <b>Dr Nathan Moore</b><br><i>Director of Innovation and Redesign,<br/>Westmead Precinct</i>  |

| Time            | Session title  | Speaker  |
|-----------------|--|--|
| 10:00–10:50am   | <b>Using GenAI in an informed way in NSW Health</b><br>Artificial Intelligence (AI) offers huge opportunities to transform healthcare – spanning improved diagnosis, more personalised medicine, greater streamlining of processes and enhanced efficiency. However, there are risks to manage, and barriers to overcome, before NSW Health can fully realise the potential benefits of AI. The NSW Health AI Taskforce has developed a framework to help guide the adoption and use of AI in clinical and non-clinical settings. This presentation will: <ul style="list-style-type: none"> <li>– describe the NSW Health AI Framework, and outline how it can be used by different teams and specialty areas,</li> <li>– reflect on practical next steps to support staff to leverage AI, and</li> <li>– discuss how AI can contribute to a learning healthcare system.</li> </ul> | <b>Dr Kim Sutherland</b><br><i>Executive Director, Office for Health and Medical Research, NSW Ministry of Health</i>            |
| 10:50–11:00am   | <b>Break</b>   |  |
| 11:00–11:40am   | <b>Unlocking the Power of GenAI: Boosting Efficiency and Effectiveness in Organisational Learning and Development</b><br>Imagine having a tireless brainstorming partner — one that helps you break through writer's block, improve your education content, and adapt it into formats like audio, scenarios or tables. Generative AI can do all this and more! During this presentation you will: <ul style="list-style-type: none"> <li>– learn how to create engaging learning experiences</li> <li>– work through a NSW Health education scenario</li> <li>– discover practical ways to use AI to boost your productivity and creativity</li> <li>– gain actionable strategies to make AI a valuable part of your daily work.</li> </ul>  | <b>Dr Olgar Kozar</b><br><i>Senior Education Designer, Macquarie University</i>  |
| 11:40am–12:15pm | <b>Innovative technologies and the future of education</b><br>Explore the impact of emerging technologies, including AI, Virtual Reality, and virtual simulations on training. Consider necessary steps to drive internal change and support sustainable transition and deployment.  | <b>Dr Nathan Moore</b><br><i>Director of Innovation and Redesign, Westmead Precinct</i>  |
| 12:15–12:25pm   | <b>How will you apply this?</b>  | <b>Lucinda Matheson</b><br><i>Senior Program Manager, Professional Practice Education, Rural, Remote and Allied Health, HETI</i> |
| 12:30pm         | <b>Forum evaluation and close</b>  | <b>Lucinda Matheson</b><br><i>Senior Program Manager, Professional Practice Education, Rural, Remote and Allied Health, HETI</i> |