## Learn how to have positive conversations with consumers about virtual care

This module can support you to have positive conversations with consumers and their carers about virtual care – including how it is used and consumer choices and options.





Watch two short videos in this 10-minute module to learn ways to discuss the benefits, uses and effectiveness of virtual care:

Learn how to:

- support consumers and carers to recognise advantages of including virtual care approaches where appropriate
- answer consumer and carer questions and discuss concerns they may have
- ensure their decision to include virtual care is well-informed.

Empower informed decisions about virtual care. Complete your training now.

Search for Introducing virtual care in consumer conversations.

Course code: 487521515



This module was developed in partnership with the Agency for Clinical Innovation (ACI).



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