

## INTRODUCTION

**I**

Identify yourself (name/role/location) and give a reason for calling

***“I am calling because...”***

## SITUATION

**S**

Give the patients age/gender and status

***a: Stable*** (at risk of deterioration)

***b: Unstable***

## BACKGROUND

**B**

Give the relevant details:

***Presenting problems...?***

***Clinical history...***

## ASSESSMENT

**A**

Put it all together.

***Current condition/risks/needs***

***“My assessment is....”***

## RECOMMENDATION

**R**

Be clear about what you are requesting

***Transfer/review/treatment?***

***When should it happen?***



Health

Good communication  
improves patient safety  
and reduces risk of error

***Clinical conversations  
should be clear,  
focused and the  
information relevant***

REMEMBER

***ISBAR***