Guide for students – How to reset your password

1. I am trying to log into My Health Learning but cannot remember my password. I have not yet set up my Security Profile. What do I do?

You will need to call the State-Wide Service Desk on **1300 28 55 33**. You will need to enter your StaffLink ID when prompted.

2. I need to reset my password because I have forgotten it. I have set up my Security Profile. How can I reset it?

Follow the instructions outlined in the "Setting up a Security Profile Guide".

Who can I contact for further advice?

The HETI Clinical Placements Team on: EHNSW-NSWHEALTHStudentOnlineAccounts@health.nsw.gov.au

Please note: The HETI Clinical Placements Team are NOT able to reset passwords or re-issue StaffLink IDs.