

Appendix H

Workshop plan - worked example

Administrative Details				
SESSION TITLE:	Improving skills in managing patients with asthma and COPD			
TIME:	2-3 pm			
LEARNING HARDWARE:	Placebo inhalers – metered dose inhaler (MDI), turbuhaler, sinhaler, accuhaler, spacer			
ROOM CONFIGURATION:	NIL			
EQUIPMENT REQUIRED:	Teleconferencing facilities			
TECHNICAL REQUIREMENTS:	Teleconferencing booking			
PRE-SESSION PREPARATION:	Pre-work references and quiz (available on Pharmacy intranet education webpage)			

Specific Learning Objectives

By the end of this session, it is anticipated that participants will better be able to:

- 1. Use clinical reasoning skills to identify the critical aspects of a given case scenario.
- 2. Use knowledge of medication to review the patient's medications, identify pharmokinetic and pharmacodynamic issues impacting on the use of these medications and suggest suitable alternatives to optimise this patient's care.
- 3. Use appropriate communication skills to act on proposed interventions into a patient's care in a manner that would be expected to affect positive change.
- 4. Understand the impact of health literacy on counselling methods.
- 5. Counsel simulated treatment-naïve patients on the correct use of specified common inhalation devices.

Session Plan				
Time (min)	Content	Teaching / Learning Process	Learning Resources	Assessment of Learning Objectives
2pm – 2:10pm	Introduction and outline of session	Introduction of presenter and general housekeeping Introduction of topic and address questions arising from pre-work		Accuracy of quiz answers over 90%
2:20pm - 2:40pm	Case study	Introduce case study Teaching Points:	Australian Medicines Handbook Therapeutic Guidelines – Respiratory	Names at least 5 significant clinical issues that impact on patient safety
2:40pm - 2:55pm	Counselling on inhaler technique	Role play Each intern pharmacist to counsel another (at a different site) on the correct use of a different inhaler device and provide feedback.	Placebo inhalers	Correct technique explained using simple language
2:55pm – 3pm	Summary & conclusion	Intern pharmacists to provide a summary of key learning points. Presenter to fill in any knowledge gaps and provide feedback on performance.		