



# SENIOR EXECUTIVE FORUM REPORT



**BEST USE OF GAMES AND SIMULATIONS FOR LEARNING**

## HETI'S AWARD-WINNING EDUCATION PROGRAMS

### BRANDON HALL GROUP EXCELLENCE AWARDS 2017

HETI has been recognised for its learning programs, strategies, technologies and innovative methods of learning delivery through three Brandon Hall Group Excellence Awards.

- **Gold Award:** Best Advance in Custom Content – *Water Immersion for Labour and Birth*
- **Silver Award:** Best Use of Games and Simulations for Learning – *Rural Generalist Nurse Program: Comprehensive Assessment*
- **Bronze Award:** Best Use of Blended Learning – *Foundations of Interprofessional Teamwork*.

→ **Contact:** [jennifer.wannan@health.nsw.gov.au](mailto:jennifer.wannan@health.nsw.gov.au)

### LEARNX IMPACT AWARDS 2017

HETI received two awards in the LearnX Impact Awards – Australia's premier educational awards – which recognises talent and best practice in educational design.

- **Platinum Award:** Diversity and Inclusion Online Category – *Meeting the Health Care Needs of Refugees* (District HETI)
- **Gold Award:** Best eLearning Design Game – *Rural Generalist Nurse Program: Comprehensive Assessment* (District HETI and Nursing and Midwifery Unit, HETI).

→ **Contact:** [jennifer.wannan@health.nsw.gov.au](mailto:jennifer.wannan@health.nsw.gov.au)  
[amanda.culver@health.nsw.gov.au](mailto:amanda.culver@health.nsw.gov.au)

### SERIOUS FUN AND GAMES

HETI's Comprehensive Assessment game that supports the Rural Generalist Nurse program was recently recognised as one of three finalists at [The Serious Games Showcase & Challenge \(Australasia\)](#) presented by Simulation Australasia.

Held in association with the International Serious Games Showcase & Challenge at the Australasian Simulation Congress, industry and independent developers enter their games to be assessed for their contribution to learning through the use of an entertaining, innovative and informative approach.

→ **Contact:** [maureen.winn@health.nsw.gov.au](mailto:maureen.winn@health.nsw.gov.au)

*Image: One of HETI's wins in the Brandon Hall Group Excellence Awards: Best Use of Games and Simulations for Learning – Rural Generalist Nurse Program: Comprehensive Assessment*

## SISTER ALISON BUSH AO MOBILE SIMULATION CENTRE

The **Sister Alison Bush AO Mobile Simulation Centre (MSC)** has commenced a tour throughout the Murrumbidgee Local Health District with visits to Cootamundra, Tumut, Deniliquin, Corowa, Leeton and Temora scheduled from September to December 2017.

The tour includes a Perinatal Masterclass for Paramedics on 23 September at Wagga Wagga Ambulance Education Centre, and again as an interprofessional education offering at Deniliquin Hospital on 14 October 2017. A successful trial of the program with NSW Ambulance demonstrated the program was appropriate for its learning and applicable to a pre-hospital environment.

A two-day Perinatal Masterclass for rural health services that provides maternity and birthing services is in development and will include both basic and advanced newborn life support simulation sessions to complement the HETI *My Health Learning modules*.

An interprofessional Emergency Masterclass is scheduled for Corowa Hospital, 3-4 November 2017. The MSC Emergency Masterclass has Continual Professional Development (CPD) endorsement from the Australian College of Nursing (ACN), Australian College of Rural and Remote Medicine (ACRRM) and the Royal Australian College of General Practitioners (RACGP). This is the 16th offering of this program in NSW since its development in 2015.



*Mr Steve Trood, NSW Ambulance, Paramedic Educator giving guided tours of the MSC during the 2017 Australasian Simulation Congress - with his patient "George".*

The development of common processes, practices and languages, as well as the skills and knowledge to work effectively within an interprofessional team is essential in delivering safe patient care. The MSC specialist masterclasses offer unique opportunities for doctors, nurses and paramedics to train together and learn from each other.

→ **Contact:** [tod.adams@health.nsw.gov.au](mailto:tod.adams@health.nsw.gov.au)

## 2017 RURAL HEALTH AND RESEARCH CONGRESS

The Hon. Brad Hazzard, NSW Minister for Health and Minister for Medical Research will welcome delegates to the sixth Rural Health and Research Congress, 27-29 September 2017, Wagga Wagga.

Approximately 300 health staff and researchers will attend and participate in nine workshops, 36 concurrent sessions, nine keynote presentations, a panel discussion and poster presentations all designed around the theme: "Our future — World Class Rural Health".

Concurrent sessions will explore a broad range of topics in rural health across four themes:

- Rural workforce
- Healthy rural communities
- Rural health journeys
- Culture and health.

Keynote topics include future of rural health, harnessing the wisdom of aboriginal culture and philosophy in leadership development, personal resilience and self-care for front line workers, rural emergency telehealth and palliative care service development.

The Congress is organised by HETI in collaboration with this year's host the Murrumbidgee Local Health District and partners the Australian Rural Health Research Collaboration (ARHRC); Murrumbidgee Primary Health Network; NSW Agency for Clinical Innovation; Clinical Excellence Commission; and the Cancer Institute of NSW.

[nswrhrc.com.au](http://nswrhrc.com.au)

→ **Contact:** [catherine.helps@health.nsw.gov.au](mailto:catherine.helps@health.nsw.gov.au)



## 2018 RURAL GENERALIST FOUNDATION YEAR APPLICATIONS NOW OPEN

HETI's **NSW Rural Generalist (Medical) Training Program** provides General Practice trainees (registrars) with a supported training pathway to a career as a rural GP delivering advanced skills services in rural hospitals.

Applications are now open for the **Rural Generalist Foundation Year**, the first year of this four-year program.

The Foundation Year provides trainees with an introduction to the Rural Generalist (Medical) Training Program, and includes:

- A two-day orientation workshop
- Additional weekend workshops
- Mentoring support in preparation for advanced skills training assessment, with supervisor input into placement.

Eligible candidates must be employed throughout 2018 in a rural NSW hospital as a Post Graduate Year Two or above, and intend to undertake GP training or training in a rural NSW GP Practice as a GP Registrar.

Apply online at [nswjmo.erecruit.com.au](http://nswjmo.erecruit.com.au) - search vacant positions for 'Rural Generalist'.

**Applications close Friday 13 October 2017**

→ **Contact:** [craig.shields@health.nsw.gov.au](mailto:craig.shields@health.nsw.gov.au)

## RURAL RESEARCH CAPACITY BUILDING PROGRAM

### 2017 GRADUATES TO PRESENT

Twelve candidates from HETI's Rural Research Capacity Building Program (RRCBP) will present their two-year research projects at the NSW Rural Health and Research Congress on 28 September 2017.

The award for 'Best Report' for the 2015 program, and a research translation award available to all RRCBP graduates, will also be announced as part of a graduation ceremony.

### APPLICATIONS NOW OPEN

Applications are now open to all rural Local Health District health service employees interested in developing their research skills by pursuing a two-year research project on a topic that is of importance to their Local Health District.

More details, eligibility criteria and application forms can be found [here](#).

Applications close Tuesday 31 October 2017.

[heti.nsw.gov.au/RRCBP](http://heti.nsw.gov.au/RRCBP)

→ **Contact:** [kerith.duncanson@health.nsw.gov.au](mailto:kerith.duncanson@health.nsw.gov.au)  
[david.schmidt@health.nsw.gov.au](mailto:david.schmidt@health.nsw.gov.au)

## RECRUITMENT COMPLETED FOR 2018 CLINICAL YEAR

HETI facilitates the centralised recruitment process for the 2018 clinical year for Basic Physician Training (BPT), Surgical Skills, Medical Administration, Radiology and Medical Oncology training programs. This supports the operation and function of state-wide training networks with trainees generally recruited into a network which enables effective rotation arrangements to enhance the training experience.

Trainees from across the state attended interviews in Sydney, with a total of 1,380 interviews conducted for 438 positions across the five programs.

Offers have now been made in preparation for the 2018 clinical year.

→ **Contact:** [carla.brogden@health.nsw.gov.au](mailto:carla.brogden@health.nsw.gov.au)

## POSTGRADUATE COURSES IN MENTAL HEALTH

HETI's educational remit expanded at the start of 2017 to include postgraduate courses in Mental Health. HETI's unique focus on 'recovery' will strengthen NSW Health's workforce capabilities within this crucial area of health.

Graduate Certificates, Graduate Diplomas and Masters are available in the areas of:

**Psychiatric Medicine:** Psychiatry, General Practice; Rural and Remote.

**Applied Mental Health Studies:** Perinatal and Infant; Child and Adolescent; Adult; and older person.

HETI would like to acknowledge the work of the inaugural Academic Board Chair in overseeing the introduction of these courses — Professor Annemarie Hennessy, Dean of Medicine Western Sydney University — who has stepped down. Professor Hennessy made an outstanding contribution over the past two years and we thank her for her contribution.

HETI welcomes Professor Christine Bennett AO, Dean of Medicine at the University of Notre Dame to the role of Academic Board Chair and looks forward to working with her to ensure the continued success of these vital courses.

→ **Contact:** [info@HETI.edu.au](mailto:info@HETI.edu.au)

## EMERGENCY DEPARTMENT VIOLENCE PREVENTION AND MANAGEMENT TRAINING

HETI has worked with the Ministry of Health to develop and deliver education programs to support the 12 Point Security Roundtable Action Plan — a collaboration that has been acknowledged by the Acting Deputy Secretary, People, Governance and Culture, NSW Ministry of Health.

Resources developed to support this initiative included:

- Building a Safe Workplace Culture module
- Emergency Department Violence Prevention and Management Program.

→ **Contact:** [jennifer.wannan@health.nsw.gov.au](mailto:jennifer.wannan@health.nsw.gov.au)

## ALLIED HEALTH PROFESSIONAL EDUCATORS NETWORK (AHPEN) FORUM

### TUESDAY 19 SEPTEMBER 2017 NORTHERN SYDNEY EDUCATION & CONFERENCE CENTRE

HETI's forum and workshop for Allied Health educators will focus on the implementation of best practice in health care services.

Dr Emma Power and Claire Stewart will provide workshops on theoretical approaches to the evidence-to-practice gap including evidence-based practice and knowledge translation; barriers to implementation of best practice; and current behaviour change approaches to improve integration of evidence into health care.

Participants will be encouraged to explore any known gaps in their service or in the service of the clinicians they mentor and/or provide educational support to.

→ **Contact:** [maria.berarducci@health.nsw.gov.au](mailto:maria.berarducci@health.nsw.gov.au)

## NSW NURSING AND MIDWIFERY EDUCATION CONTRACTS AWARDED

HETI manages the contestability process to provide Graduate Certificates to nurses and midwives across NSW Health.

After a comprehensive evaluation process that considered both quality and value for money, the Australian College of Nursing (ACN) and the University of Tasmania (UTAS) were appointed to provide online Graduate Certificates in Critical Care Nursing (ACN); Aged Care Nursing (UTAS); and Neonatal Nursing (UTAS).

Applications to undertake these Graduate Certificates will shortly be underway, with the first round of students to commence in early 2018.

→ **Contact:** [timothy.sweeney@health.nsw.gov.au](mailto:timothy.sweeney@health.nsw.gov.au)

## MAKING AN IMPACT

The **People Management Skills Program** and **Financial Management Essentials** — the two flagship programs on offer from HETI's Management Development Unit — are bringing about positive organisational change for NSW Health.

These courses give leaders, managers and supervisors within NSW Health the skills to develop staff and financial management capabilities for application in their workplace.

Both programs require staff to complete implementation projects — and the interconnection between increased people management capability and positive financial implications is clear. To date, over 4,300 staff members of NSW Health have assisted with the development of workplace projects, resulting in the introduction of significant innovations within NSW Health workplaces.

For example, a recent course participant utilised people management skills to improve workplace safety, with respect to the disposal of Electrocardiography electrodes in a busy Emergency Department. Staff members were trained to minimise wastage and reduce trip hazards. At a macro level, the manufacturer was engaged by the organisation to create fluorescent backing strips for the electrodes as a long-term hazard reduction strategy.

Another project focused on improving patient flow and transfer times, creating cost savings and efficiencies. The outcomes aligned with the organisation's strategic plan and increased collaboration and teamwork contributed to improved workplace culture. Additionally, an improved focus on patient and family-centred care resulted in an increase in the number of, and improvement in times for, patient transfers.

For information regarding the impact and outcomes of implementation projects in your organisation please contact [HETI-Management@health.nsw.gov.au](mailto:HETI-Management@health.nsw.gov.au)

→ **Contact:** [melanie.bournnell@health.nsw.gov.au](mailto:melanie.bournnell@health.nsw.gov.au)

## MY HEALTH LEARNING

### NEW ELEARNING MODULES



#### HEEADSSS: VIDEO 1

Working with young people  
- the role of conversations

#### HEEADSSS: VIDEO 2

What a young person may bring  
to the conversation

#### HEEADSSS: VIDEO 3

Useful tips for conversations

#### HEEADSSS: VIDEO 4

Developing a responsive  
management plan

Newborn Advanced Life Support:  
Circulation

Patient Transport Service (PTS)

Use and Disclosure of NSW Health Data  
for the Purpose of Analytics

→ **Contact:** [jennifer.wannan@health.nsw.gov.au](mailto:jennifer.wannan@health.nsw.gov.au)

[myhealthlearning.health.nsw.gov.au](http://myhealthlearning.health.nsw.gov.au)

WHERE INNOVATION DRIVES EXCELLENCE  
IN EDUCATION AND TRAINING FOR  
IMPROVED HEALTH OUTCOMES